XCELERATE TRAINING INSTITUTE

your learning & development partner

PUBLIC SECTOR MANAGEMENT

# Governance and Leadership in Public Sector Management Course

| DURATION | LANGUAGE | FORMAT |
|---|---|---|
| 10 days | English | Classroom / Online |

## Upcoming dates

| Dates | Venue | Format | Fee |
|---|---|---|---|
| 17 – 28 ???? 2027 | Live online | Online (live) | €1?800 |
| 22 ?????? – 3 ?????? 2027 | Live online | Online (live) | €1?800 |
| 27 ?????? 2027 – 7 ????? 2028 | Boston | Classroom | €7?200 |

### Register or ask a question

Online: x8ti.com/course/governance-and-leadership-in-public-sector-managemen…

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# Governance and Leadership in Public Sector Management Course

## Introduction

This course by Xcelerate Training Institutes program provides the public governance encompasses the foundational principles, laws, and regulations governing public sector organizations. Effective governance is crucial for societal well-being, as it impacts the entire population.

Conversely, poor governance can have devastating consequences. Citizens and civil society play key roles in shaping governance quality. Beyond these, other factors, including national institutions and local governments, influence public governance. Local governments are particularly important in service delivery and accountability. Modern governance emphasizes efficiency, quality, and transparency.

Challenges such as corruption, lack of public awareness, and political interference hinder service delivery. Open government partnerships are gaining prominence as a means to enhance transparency, accountability, and citizen participation. Ultimately, effective governance requires citizen involvement and access to information.

## Learning Objectives

This course aims to equip public sector professionals with a comprehensive understanding of public governance, its challenges, and solutions. It will enable them to identify governance gaps, engage citizens, and drive public sector reform for improved efficiency, quality, and accountability.

## Training Methodology

Xcelerate's training approach is tailored to participant backgrounds. It combines interactive elements like presentations, discussions, group activities, and assignments with a practical "Do-Review-Learn-Apply" model.

## Benefits for Your Organisation

By participating in this course, organizations can expect increased transparency, accountability, and service quality, leading to greater customer satisfaction and a more innovative and citizen-centric work environment.

## Benefits for You

Individuals will gain a deeper understanding of public governance, develop skills to address challenges, and enhance their ability to engage citizens and drive reform.

## Who Should Attend

This course is designed for senior public sector officials, human resource professionals, audit and compliance experts, and other public servants seeking to improve governance.

# Course Outline

## Governance and Leadership in Public Sector Management

This course delves into the essential components for effective governance in public services.

### Governance in the Public Sector

- An overview of governance in the public sector.
- The critical role of governance in public service delivery.
- Distinguishing public governance from governance in other sectors.
- Identifying obstacles to achieving good governance in the public sector.

### Key Stakeholders in Public Sector Governance

- Examining the role of directors
- Board members
- Employees
- Citizens
- Local governments
- Civic societies
- HR professionals in improving governance

### Principles of Effective Governance

### Exploring the foundational principles of good governance Including:

- The rule of law
- Transparency
- Accountability
- Ethics
- Stewardship
- Leadership

### Enhancing Public Sector Governance

### Discussing strategies for improving governance such as:

- Decentralization
- Establishing accountability
- Increasing transparency
- Improving financial management
- Leveraging technology
- Developing public sector talent

### Challenges and Solutions in Public Governance

- Identifying common hurdles to effective governance including:
- Corruption
- Staffing shortages
- Political interference

- Judicial inefficiencies
- Weak legislative oversight
- Resistance to change
- Proposing solutions to overcome these challenges

## Public Sector Reform

- Outlining steps to initiate public sector reforms.
- Identifying characteristics of successful reforms.
- Determining the necessary conditions for effective reform.
- Evaluating the impact of public sector reforms.

## Performance Management in the Public Sector

- Defining performance management for public sector employees.
- Establishing performance targets and measurement methods.
- Shifting from performance measurement to performance management.
- Highlighting the benefits of effective performance management.

## Open Government Partnerships

- Understanding the concept of open government partnerships.
- Exploring the goals of these partnerships.
- Identifying the advantages of open government initiatives.

## Factors Influencing Good Governance

## Identifying key elements for successful governance including:

- Clear policies and procedures
- Robust performance management
- A positive work environment
- Strong stakeholder relationships
- Effective financial management
- Sound human resource practices

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# Registration Form

## Governance and Leadership in Public Sector Management Course

Preferred dates: ..... Venue or online: .....

Duration: 10 days Language: .....

Please complete and email this form to us, or register online. We confirm your place and send the invoice within one working day.

### Delegate information

Full name (Mr / Ms / Dr / Eng): .....

Position: ..... Telephone / mobile: .....

Official email: ..... Personal email: .....

### Company information

Company name: .....

Address: .....

City / country: ..... VAT / tax number: .....

### Person responsible for training & development

Full name (Mr / Ms / Dr / Eng): .....

Position: ..... Telephone / mobile: .....

Email: .....

### Payment

☐ Please invoice me ☐ Please invoice my company

Signature: ..... Date: .....

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