XCELERATE TRAINING INSTITUTE

your learning & development partner

HEALTH, SAFETY AND ENVIRONMENT (HSE)

Crowd Management and Event Safety Training Course

Keeping Spectators, Visitors and Staff Safe at Events and Venues

DURATION	LANGUAGE	FORMAT	COURSE CODE
3 days	English or Arabic	Classroom / Online	CS-112

Upcoming dates

Dates	Venue	Format	Fee
25 – 27 Jan 2027	Cairo	Classroom	€2,400
15 – 17 Mar 2027	Live online	Online (live)	€900
5 – 7 Apr 2027	Casablanca	Classroom	€2,400
12 – 14 Jul 2027	Dubai	Classroom	€2,600
27 – 29 Sep 2027	Live online	Online (live)	€900
18 – 20 Oct 2027	Geneva	Classroom	€3,200

Register or ask a question

Online: x8ti.com/course/crowd-management-and-event-safety-training-course/

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Crowd Management and Event Safety Training Course

Introduction

Large events, concerts, sports matches and religious and cultural gatherings bring together huge crowds. Effective crowd management prevents dangerous incidents and ensures positive visitor experiences.

This course covers crowd dynamics, risk assessment, venue design, stewarding, communication and emergency response for event and venue safety.

Learning Objectives

By the end of this course, participants will be able to:

- Understand crowd dynamics and crowd risks
- Conduct event safety risk assessments
- Plan venue layout, capacity and flow
- Organise stewarding and security teams
- Communicate with crowds effectively
- Plan and manage emergency responses

Training Methodology

This course combines short expert presentations with practical exercises, case studies from the Gulf and international organisations, group discussions and work with real templates and tools. Participants are encouraged to bring examples from their own work so that the learning can be applied immediately.

Participants analyse crowd incidents and prepare a crowd management plan for an event.

Benefits for Your Organisation

- Safer events and venues
- Compliance with safety requirements
- Positive visitor experiences
- Reduced liability

Benefits for You

- Crowd management knowledge
- Risk assessment skills
- Emergency planning capability
- Valuable safety expertise

Who Should Attend

This course is designed for:

- Event safety and security managers
- Venue managers

- HSE professionals
- Police and civil defence liaison staff
- Event organisers

Course Outline

Day 1: Crowd Dynamics

- Crowd behaviour and dynamics
- Lessons from crowd incidents
- Capacity and density
- Risk assessment
- Legal and regulatory requirements

Day 2: Planning

- Venue layout and flow
- Entry, exit and queuing
- Stewarding and security
- Communication with crowds
- Accessibility

Day 3: Emergencies

- Emergency planning
- Evacuation
- Command and control
- Coordination with authorities
- Crowd management plan

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Registration Form

Crowd Management and Event Safety Training Course

Preferred dates: ..... Venue or online: .....

Duration: 3 days Language: .....

Please complete and email this form to us, or register online. We confirm your place and send the invoice within one working day.

Delegate information

Full name (Mr / Ms / Dr / Eng): .....

Position: ..... Telephone / mobile: .....

Official email: ..... Personal email: .....

Company information

Company name: .....

Address: .....

City / country: ..... VAT / tax number: .....

Person responsible for training & development

Full name (Mr / Ms / Dr / Eng): .....

Position: ..... Telephone / mobile: .....

Email: .....

Payment

☐ Please invoice me ☐ Please invoice my company

Signature: ..... Date: .....

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Register online
Open the course page