XCELERATE TRAINING INSTITUTE

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HEALTHCARE MANAGEMENT

Healthcare Quality and Patient Safety Training Course

Improving Care Quality and Preventing Harm in Healthcare Organisations

DURATION	LANGUAGE	FORMAT	COURSE CODE
5 days	English or Arabic	Classroom / Online	TTC-128

Upcoming dates

Dates	Venue	Format	Fee
22 – 26 Mar 2027	Amman	Classroom	€3,800
17 – 21 May 2027	Live online	Online (live)	€1,200
7 – 11 Jun 2027	Amsterdam	Classroom	€4,800
13 – 17 Sep 2027	Barcelona	Classroom	€4,800
22 – 26 Nov 2027	Live online	Online (live)	€1,200
20 – 24 Dec 2027	Berlin	Classroom	€4,800

Register or ask a question

Online: x8ti.com/course/healthcare-quality-and-patient-safety-training-course/

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Healthcare Quality and Patient Safety Training Course

Introduction

Patient safety incidents cause avoidable harm and cost healthcare systems billions every year. Healthcare organisations that build a strong quality and safety culture deliver better outcomes, gain patient trust and perform well in accreditation.

This course provides practical tools for healthcare quality improvement and patient safety, including incident reporting, root cause analysis, quality indicators, improvement methods and safety culture.

Learning Objectives

By the end of this course, participants will be able to:

- Understand healthcare quality and patient safety principles
- Build a just and open safety culture
- Manage incident reporting and learning
- Conduct root cause analysis
- Apply quality improvement methods
- Measure quality with indicators and dashboards

Training Methodology

This course combines short expert presentations with practical exercises, case studies from the Gulf and international organisations, group discussions and work with real templates and tools. Participants are encouraged to bring examples from their own work so that the learning can be applied immediately.

Participants analyse real patient safety cases and complete an improvement project plan.

Benefits for Your Organisation

- Fewer adverse events and better outcomes
- Stronger safety culture
- Readiness for accreditation
- Greater patient trust

Benefits for You

- Practical quality and safety tools
- Root cause analysis skills
- Improvement project experience
- Strong competence for healthcare roles

Who Should Attend

This course is designed for:

- Quality and patient safety managers

- Nurses and nurse managers
- Physicians and clinical leaders
- Hospital administrators
- Risk managers in healthcare

Course Outline

Day 1: Quality and Safety Foundations

- Dimensions of healthcare quality
- Patient safety principles
- Human factors
- Safety culture and just culture
- National patient safety goals

Day 2: Incidents and Learning

- Incident reporting systems
- Investigating incidents
- Root cause analysis
- Learning from incidents
- Disclosure to patients

Day 3: Quality Improvement

- Improvement models: PDSA and Lean
- Process mapping
- Clinical pathways
- Reducing variation
- Improvement project design

Day 4: Measurement

- Quality indicators
- Data collection and analysis
- Quality dashboards
- Benchmarking
- Reporting to leadership

Day 5: Sustaining Quality

- Leadership for quality
- Engaging staff and patients
- Accreditation links
- Sustaining improvements
- Action plan

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Registration Form

Healthcare Quality and Patient Safety Training Course

Preferred dates: ..... Venue or online: .....

Duration: 5 days Language: .....

Please complete and email this form to us, or register online. We confirm your place and send the invoice within one working day.

Delegate information

Full name (Mr / Ms / Dr / Eng): .....

Position: ..... Telephone / mobile: .....

Official email: ..... Personal email: .....

Company information

Company name: .....

Address: .....

City / country: ..... VAT / tax number: .....

Person responsible for training & development

Full name (Mr / Ms / Dr / Eng): .....

Position: ..... Telephone / mobile: .....

Email: .....

Payment

☐ Please invoice me ☐ Please invoice my company

Signature: ..... Date: .....

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