XCELERATE TRAINING INSTITUTE

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DIVERSITY, EQUITY, AND INCLUSION (DEI)

Leading Multicultural Teams Training Course

Building Trust and Performance Across Nationalities and Cultures

DURATION	LANGUAGE	FORMAT	COURSE CODE
5 days	**English or Arabic**	**Classroom / Online**	**DEI-108**

Upcoming dates

Dates	Venue	Format	Fee
25 – 29 Jan 2027	Istanbul	Classroom	**€3,800**
15 – 19 Mar 2027	Live online	Online (live)	**€1,200**
5 – 9 Apr 2027	Kuala Lumpur	Classroom	**€5,500**
12 – 16 Jul 2027	London	Classroom	**€4,800**
27 Sep – 1 Oct 2027	Live online	Online (live)	**€1,200**
18 – 22 Oct 2027	Manama	Classroom	**€3,800**

Register or ask a question

Online: x8ti.com/course/leading-multicultural-teams-training-course/

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Leading Multicultural Teams Training Course

Introduction

Gulf organisations are among the most culturally diverse in the world, with teams of many nationalities, languages and working styles. Leading such teams requires cultural intelligence: the ability to understand differences and adapt leadership accordingly.

This course develops leaders' cultural intelligence and gives practical tools to build trust, communicate clearly, make decisions and resolve conflict in multicultural teams.

Learning Objectives

By the end of this course, participants will be able to:

- Understand cultural dimensions and their effect on work
- Develop cultural intelligence as a leader
- Build trust across cultures
- Adapt communication, feedback and decision making
- Resolve cross-cultural conflict
- Create a shared team culture

Training Methodology

This course combines short expert presentations with practical exercises, case studies from the Gulf and international organisations, group discussions and work with real templates and tools. Participants are encouraged to bring examples from their own work so that the learning can be applied immediately.

Participants use cultural intelligence assessments, case studies and team simulations.

Benefits for Your Organisation

- Higher-performing diverse teams
- Fewer cross-cultural misunderstandings
- Better collaboration across locations
- Stronger employer reputation

Benefits for You

- Improved cultural intelligence
- Practical leadership tools for diverse teams
- Better feedback and conflict skills
- Confidence leading international teams

Who Should Attend

This course is designed for:

- Managers of multicultural teams

- Project managers
- HR and talent professionals
- Leaders of regional and global teams
- Expatriate and national managers

Course Outline

Day 1: Culture and Work

- What culture is and how it shapes behaviour
- Cultural dimensions frameworks
- Cultural intelligence
- Gulf workplaces as multicultural environments
- Self-assessment

Day 2: Trust and Communication

- Building trust across cultures
- High-context and low-context communication
- Language and clarity
- Virtual and hybrid teams
- Communication exercises

Day 3: Feedback and Decisions

- Feedback across cultures
- Hierarchy and decision making
- Meetings and participation
- Motivation across cultures
- Role plays

Day 4: Conflict and Collaboration

- Sources of cross-cultural conflict
- Resolving conflict
- Negotiating across cultures
- Team agreements
- Case studies

Day 5: Shared Team Culture

- Creating shared values and norms
- Onboarding new team members
- Celebrating diversity
- Measuring team health
- Leadership action plan

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Registration Form

Leading Multicultural Teams Training Course

Preferred dates: ..... Venue or online: .....

Duration: 5 days Language: .....

Please complete and email this form to us, or register online. We confirm your place and send the invoice within one working day.

Delegate information

Full name (Mr / Ms / Dr / Eng): .....

Position: ..... Telephone / mobile: .....

Official email: ..... Personal email: .....

Company information

Company name: .....

Address: .....

City / country: ..... VAT / tax number: .....

Person responsible for training & development

Full name (Mr / Ms / Dr / Eng): .....

Position: ..... Telephone / mobile: .....

Email: .....

Payment

☐ Please invoice me ☐ Please invoice my company

Signature: ..... Date: .....

Call
+491631686678

Email this form
info@x8ti.com

Register online
Open the course page