XCELERATE TRAINING INSTITUTE
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DIVERSITY, EQUITY, AND INCLUSION (DEI)

Managing Multigenerational Teams Training Course

Getting the Best from Every Generation in the Workplace

DURATION	LANGUAGE	FORMAT	COURSE CODE
3 days	English or Arabic	Classroom / Online	DEI-105

Upcoming dates

Dates	Venue	Format	Fee
18 – 20 Jan 2027	Live online	Online (live)	€900
22 – 24 Feb 2027	London	Classroom	€3,200
3 – 5 May 2027	Manama	Classroom	€2,600
26 – 28 Jul 2027	Live online	Online (live)	€900
9 – 11 Aug 2027	Paris	Classroom	€3,200
15 – 17 Nov 2027	Singapore	Classroom	€3,900

Register or ask a question

Online: x8ti.com/course/managing-multigenerational-teams-training-course/
+491631686678 · info@x8ti.com

Managing Multigenerational Teams Training Course

Introduction

Today's workplaces bring together four or five generations, each with different experiences, expectations and ways of working. Managed well, this diversity strengthens teams; managed poorly, it creates misunderstanding and conflict.

This course helps managers understand generational differences without stereotypes and lead mixed-age teams through communication, motivation, knowledge sharing and flexible practices.

Learning Objectives

By the end of this course, participants will be able to:

- Understand generational characteristics and avoid stereotypes
- Communicate effectively across generations
- Motivate employees with different expectations
- Encourage knowledge transfer and reverse mentoring
- Resolve intergenerational conflict
- Build cohesive, collaborative teams

Training Methodology

This course combines short expert presentations with practical exercises, case studies from the Gulf and international organisations, group discussions and work with real templates and tools. Participants are encouraged to bring examples from their own work so that the learning can be applied immediately.

Participants work through team scenarios and design practical team agreements.

Benefits for Your Organisation

- Better teamwork and collaboration
- Retention of experienced and young talent
- Effective knowledge transfer
- Fewer misunderstandings and conflicts

Benefits for You

- Insight into generational differences
- Practical team leadership tools
- Better communication skills
- Confidence leading diverse teams

Who Should Attend

This course is designed for:

- Managers and team leaders

- Supervisors
- HR and engagement professionals
- Project managers
- Anyone working in mixed-age teams

Course Outline

Day 1: Generations at Work

- Generations in today's workforce
- Values, expectations and work styles
- Avoiding stereotypes
- Technology and generational differences
- Self-reflection

Day 2: Communication and Motivation

- Communication preferences
- Feedback across generations
- Motivation and recognition
- Flexible working expectations
- Career expectations

Day 3: Building Cohesive Teams

- Knowledge transfer and reverse mentoring
- Resolving intergenerational conflict
- Team agreements
- Succession and retirement planning
- Action plan

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Registration Form

Managing Multigenerational Teams Training Course

Preferred dates: ..... Venue or online: .....

Duration: 3 days Language: .....

Please complete and email this form to us, or register online. We confirm your place and send the invoice within one working day.

Delegate information

Full name (Mr / Ms / Dr / Eng): .....

Position: ..... Telephone / mobile: .....

Official email: ..... Personal email: .....

Company information

Company name: .....

Address: .....

City / country: ..... VAT / tax number: .....

Person responsible for training & development

Full name (Mr / Ms / Dr / Eng): .....

Position: ..... Telephone / mobile: .....

Email: .....

Payment

☐ Please invoice me ☐ Please invoice my company

Signature: ..... Date: .....

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Register online
Open the course page