XCELERATE TRAINING INSTITUTE

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STRATEGY AND STRATEGIC PLANNING

# Business Process Reengineering (BPR) Training Course

| DURATION | LANGUAGE | FORMAT |
|---|---|---|
| **5 days** | **English** | **Classroom / Online** |

## Upcoming dates

| Dates | Venue | Format | Fee |
|---|---|---|---|
| 1 – 5 Mar 2027 | Live online | Online (live) | **€1,200** |
| 13 – 17 Sep 2027 | Live online | Online (live) | **€1,200** |
| 11 – 15 Oct 2027 | Barcelona | Classroom | **€4,800** |

### Register or ask a question

Online: x8ti.com/course/business-process-reengineering-bpr-training-course-2/

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# Business Process Reengineering (BPR) Training Course

## Introduction

Introduction

What is business process re-engineering? Business process re-engineering is a business management strategy focusing on analysis and design of workflows and processes within an organization. It aims to assist organizations fundamentally re-think how they work to significantly improve customer service, reduce operational costs and become strong competitors.

Organizations undergo restructuring by focusing on the basic framework and design of their business processes. Broadly, there are three phases in the re-engineering process—planning, re-design and implementation. It has various elements of re-structuring too.

These include process-related, technology-related and organization-related elements. Business process re-engineering is focused upon re-engineering around outcomes rather than tasks and helps link parallel activities rather than only connect the results.

This Xcelerate Training Institute course will empower you with in-depth knowledge and understanding of business process re-engineering. By undertaking this Reengineering Your Organization course, you will be equipped with the necessary skill set, experience and confidence to play an important part in or independently drive business process re-engineering in your organization.

Learning Objectives

- in-depth knowledge and understanding of business process re-engineering
- the required skill, confidence and experience to partake in or independently drive business process re-engineering in your organization
- the adequate skill set and exposure to partake in or drive business process re-engineering in any other organization, thus increasing the scope for career progression
- the knowledge and experience of working with advanced tools, techniques and concepts related to business process re-engineering
- the ability to bring about significant changes in business and individual performance as well as foster competitiveness in operations
- the capabilities and experience to drive implementation of an unconventional thought process among all employees of the organization
- the experience, confidence and knowledge to lay more focus on the customer, thus increasing client satisfaction and in turn market share and profitability for the organization

Training Methodology

Courses at Xcelerate Training Institute Solutions are customizable to make the course as closely relevant to the training audience as possible. It is for this reason that courses are thoroughly reviewed and revised, if needed, before each training session.

A highly experienced trainer delivers the training content using audio-visual presentations. Group activities foster two-way participation, and experience sharing, which is discussed in detail, helps bring about practical relativity to the training content.

Benefits For Your Organization

With professionals attending this Business Process Reengineering (BPR) Certification Course, organizations will benefit in the following ways:

- Trained and experienced professionals to drive business process re-engineering within the organization
- Significant changes in performance, both organizational and individual
- Healthy competition within operations, leading to increased efficiency
- Introduction of unconventional thought approaches, thus resulting in innovative ideas and related actions that positively impact organizational success
- Increased quality and turn-around-time for response to customer concerns or preferences
- A more customer-oriented organization
- Increased market share and profitability as a result of increased performance and happier customers
- Greater credibility and brand value

Benefits For You

Professionals undertaking this Business Process Reengineering (BPR) Certification Course will derive the following benefits:

- Complete knowledge and information about business process re-engineering
- Increased knowledge, confidence and experience to partake in or independently drive business process re-engineering in one’s organization
- Adequate confidence and knowledge to train other professionals on business process re-engineering
- Increased knowledge, exposure and skill set to drive business process re-engineering in other organizations, thus increasing the scope for career growth and progression
- Ability to influence significant changes in business performance and quicker responsiveness to customers, thus fostering organizational growth and development
- Greater experience and knowledge to work with advanced tools, techniques and concepts to successfully implement business process re-engineering in one’s organization
- Enhanced capabilities, skill set and perspective to introduce an unconventional thought process among all employees
- Increased knowledge and experience to divert focus and attention to customer requirements and responsiveness to customer needs, thus fostering an increase in organizational market share and profitability as well as credibility

Target Audience

- Top management of organizations who need to understand the significance of business process re-engineering and training employees to adopt the thought process
- Operations and project managers majorly responsible for operations and management of projects

within the organization

- Quality managers responsible for ensuring quality through all processes and practices within the organization
- Internal and external auditors who should understand the benefits of and the desired outcomes of business process re-engineering
- Policymakers who should look for opportunities of changes in processes and guidelines while framing documentation, in the best interest of the customer, employees and organization
- Process excellence specialists whose main responsibility is to ensure excellence and quality in business processes and protocols
- Any other professional who would be interested to know more about business process re-engineering

Course Outline

Principles of Business Process Re-engineering

- Organize around outcomes, not tasks
- Identify processes and priorities as per re-design urgency
- Integrate information processing into real work
- Treat geographically dispersed resources as centralized
- Link parallel activities instead of integrating only results
- Put the decision point where work performed; build control into processes
- Capture information once and at the source

Three-Phased Approach to Business Process Re-engineering

- Planning
- Re-design
- Implementation

Aspects of Re-engineering

- Fundamental
- Radical
- Dramatic
- Processes

Elements of Business Process Re-engineering

- Process-related elements
- Technology-related elements
- Organization-related elements

Steps in Business Process Re-engineering

- Envision new processes
- Initiate change
- Process diagnosis
- Process re-design
- Reconstruction

- Process monitoring

Business Process Re-engineering Tools and Techniques

- Purpose analysis
- Competitiveness comparison
- Strategic capacity analysis
- Critical success factors versus performance drivers' analysis
- Change management
- Brown paper flowcharting
- Process activity analysis
- Waste analysis
- Ownership analysis
- Benchmarking
- Resource domination analysis
- Product lifecycle analysis
- Pareto analysis
- Segmentation
- Input/Process/Output diagrams
- Control systems design
- Measures of performance design
- Culture development
- Postponement and mass customization
- Risk analysis, SWOT and FMEA
- Simulation

Success Factors of Business Process Re-engineering

- Business process re-engineering team composition
- Business needs analysis
- Adequate information technology infrastructure
- Effective change management
- Ongoing continuous improvement

Benefits of Business Process Re-engineering

- Radical changes in performance
- Competitiveness in operations
- Unconventional thought approaches
- Noticeable pace and quality of response to customer needs
- Structure focusing on customer
- Increased market share and profitability
- Improved cycle times, cost ratios and quality

Risks of Business Process Re-engineering

- Resistance to change

- Drawbacks to business process re-engineering
- Higher demands for workers

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# Registration Form

## Business Process Reengineering (BPR) Training Course

Preferred dates: ..... Venue or online: .....

Duration: 5 days Language: .....

Please complete and email this form to us, or register online. We confirm your place and send the invoice within one working day.

### Delegate information

Full name (Mr / Ms / Dr / Eng): .....

Position: ..... Telephone / mobile: .....

Official email: ..... Personal email: .....

### Company information

Company name: .....

Address: .....

City / country: ..... VAT / tax number: .....

### Person responsible for training & development

Full name (Mr / Ms / Dr / Eng): .....

Position: ..... Telephone / mobile: .....

Email: .....

### Payment

☐ Please invoice me ☐ Please invoice my company

Signature: ..... Date: .....

**Call**
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